

Title _____ First name _____
Surname _____
Address _____
Postcode _____ Telephone _____
Email _____
Local group _____
Local group position _____

We would love to keep you updated on our work and on the different ways you can support us, including financial support. Please tick the ways you are happy to be contacted. by phone by email by text message

We will not provide or sell your personal data to other companies for marketing purposes. We may pass your personal data to our partners in order to process your orders and fulfil your requests.

Please tick if you DO NOT wish to receive communications by post or telephone about the work of Diabetes UK and its trading company. We will not contact you about volunteering opportunities with Diabetes UK.

PLEASE FULFILL MY ORDER AS FOLLOWS:

Code	Price £	QTY	Colour	Item	Total
SUB TOTAL					
For 'Guides' please add £1.50 delivery per title					
Orders between £1 – £10 please add £3 delivery					
Orders above £10 – please add £5.45 delivery					
GRAND TOTAL £					

ORDER AND PAY BY:
Credit/Debit Card
Phone: 0800 585 088

Post
Fill out this order form and return it with your payment to:
Diabetes UK
PO Box 621
York House
Wetherby Road
York
YO26 7NH

Online
Visit diabetes.org.uk/onlineshop
For all other enquiries contact:
Diabetes UK
Macleod House 10
Parkway London
NW1 7AA
T: 0345 123 2399*

*Calls may be recorded for quality and training purposes.

Delivery Charges
Call **0800 585 088**, Please note that there is a limit per item of 250 free leaflets and 50 free guides on orders placed by post

PAYMENT Credit / debit card I enclose a cheque made payable to
Diabetes UK Services Ltd
Name of account holder _____
Card number _____ (Maestro only)
□□□□ □□□□ □□□□ □□□□ □□□□
Start date _____ Expiry date _____ Issue number (Maestro only) _____
MM **YY** **MM** **YY** _____
Sign _____ Date **DD** **MM** **YY** **YY**

DIABETES UK DISTRIBUTION DEPARTMENT

Call 0800 585 088 if you have any questions about postage costs.

HAVE YOU REMEMBERED TO...?

Fill in your address Fill in your order Enclose your payment in full

POSTAGE & PACKAGING (P&P) INFORMATION

Orders between £1 - £10

£3.00

Orders from £10.01

£5.45

Questions about postage and prices call **0800 585 088**.

Orders will be fulfilled on receipt of payment only. We will endeavour to deliver your order within seven working days, but please allow up to 14 days for delivery. If you need your order urgently, please write this on your order form and we will try our best to meet your request.

Diabetes UK local group officials and Diabetes UK healthcare professional members receive a 25 per cent discount on selected books. Remember to give your group/member number, name and official position.

Please note that there is a limit per item of 250 free leaflets and 50 free guides on orders placed by post. To order more please contact **0800 585 088**. Please be aware that a revised postage quote for your order will be supplied

REFUNDS, RETURNS & EXCHANGES

We appreciate your custom and will endeavor to deal with any situations as quickly as possible. To allow us to deal with your query effectively please keep all acknowledgement information and quote your order number in all correspondence. Orders cancelled within 14 days of being placed will be refunded in full on receipt of returned goods (if applicable). Customers will be liable for any postage costs incurred in returning goods for exchange or refund unless goods are faulty.

Goods received must be returned unused, unworn in their own packaging to the address supplied on the dispatch note, alternatively post to:

FREEPOST RTTR-ZRJH-SKSA

**Diabetes UK
York House
Wetherby Road
Long Marston
York
YO26 7NH**

Any profit goes to Diabetes UK Services Ltd, which covenants all its taxable income to Diabetes UK.

For full terms and conditions visit
**[shop.diabetes.org.uk/pages/
terms-and-conditions](http://shop.diabetes.org.uk/pages/terms-and-conditions)**